



## Important Information About Electrical System Work in Your Neighborhood

July 27, 2025

Dear Neighbor,

Southern California Edison (SCE), along with crews from our approved contractors, will be working in your neighborhood as part of the Riverside Transmission Reliability Project (RTRP). In June, we sent a letter about the start of project construction. The RTRP is a joint infrastructure project between Southern California Edison and Riverside Public Utilities that will enhance grid reliability and help meet the region's growing energy demand.

### **Work in Your Area**

Construction activities will take place in your area (near VanderMolen Elementary School) during extended work hours. Work is planned in the early evenings and potentially the weekend from July 29 through August 6. You may experience occasional noise and temporary adjustments to road access. We understand that evening and weekend work may be inconvenient, and we are committed to minimizing disruptions to the extent we can while prioritizing the safety of the community and our crews.

### **Work Timeline for the Extended Hours\***

- Dates: July 29 through August 6\*
- Days and times of operation: Monday - Friday, 7 AM - 7 PM, along with weekend and nighttime work\*\*

*\* Please be advised that construction will be intermittent. Dates and times are subject to change due to unforeseen operational factors or inclement weather.*

*\*\* Work hours will vary based on permit conditions.*

### **What to Expect**

- For your safety during construction, there will be closures of roads, lanes and sidewalks. Crews will use traffic control signs and flags.
- Crews may need to trim or remove trees and shrubs to have safe access to equipment. Upon completion, we will restore the appearance of the area.

### **Noise Reduction Tips**

- Close all windows facing construction areas.
- Move beds or desks away from exterior walls closest to the construction.
- Run a white noise machine, fan, or air purifier to dampen noise.
- Use noise-canceling headphones or earplugs if you're home during loud periods.
- Schedule errands, exercise, or outdoor time during peak construction hours.

## **RTRP Noise Complaint Reporting**

- Please direct all noise complaints associated with the RTRP construction activities to the SCE hotline at (866)-785-7057, ext. 3. SCE will strive to respond within 24 hours (except on weekends).
- For other questions and information not associated with the RTRP, please call the SCE Customer Service line, at (800) 655-4555.

*\*You can sign up to receive outage alerts using your preferred method of communication via [see.com/outage](http://see.com/outage).*



For additional information on the Riverside Transmission Reliability Project, visit [www.sce.com/rtrp](http://www.sce.com/rtrp) or scan the QR code with your mobile phone.

Para obtener información adicional sobre el Riverside Transmission Reliability Project, visite [www.sce.com/rtrp](http://www.sce.com/rtrp) o escanee el código QR con su teléfono móvil.

For customer service related to this project, please call 1-866-785-7057 ext. 3.

For emergencies or downed power lines please dial 911.

SCE will provide the latest information about outages at [www.sce.com/outage](http://www.sce.com/outage).