

## What's New With Public Safety Power Shutoffs

As extreme weather continues to worsen, so does the threat of wildfires. The devastating events in January are examples of the risk Southern California is facing and highlight the importance of increased safety efforts.

SCE has been investing in undergrounding power lines, coated wire called covered conductor, increased vegetation inspections and new technologies that will lower the risk of utility-caused ignitions. But with the changing climate, this year's minimal rainfall and extended winds, there is a heightened chance of wildfires.

"Public Safety Power Shutoffs save lives," said Tom Brady, SCE principal manager of Wildfire and PSPS response. "We have seen numerous examples of damage to our equipment following these dangerous wind events, and each of those could have resulted in an ignition if the power was not shut off."

### What Does This Mean for PSPS?

This year, more locations are considered High Fire Risk Areas (HFRAs), which means more of SCE's power lines are now in scope for PSPS.

This includes 32 new circuits and 47,000 newly added customers. There are another 123,000 customers on the borders of HFRAs that may also be in scope for PSPS depending on the severity of the weather event.

To combat the growing wildfire risk, SCE has evolved our PSPS program – meaning it may be used more often to help prevent fires and keep communities safe.

SCE has updated our de-energization criteria and wind-speed thresholds, which could result in longer, more extensive outages, including in areas that historically have not experienced PSPS. These proactive shutoffs, combined with other wildfire safety and grid hardening efforts, reduce the risk of utility-caused ignitions and increase reliability during high winds and storms.

### What Is SCE Doing to Help Customers?

"We understand it is frustrating and disruptive to lose power for any amount of time," said Brady. "But safety is our number one priority. We must turn the power off during these dangerous conditions to prevent a large and dangerous wildfire."

During these events, SCE will be opening resiliency centers and increasing the number of Community Crew Vehicles dispatched to impacted neighborhoods. These resources will be available for customers to charge cellphones and other devices, cool off and have questions answered by SCE team members.



*As High Fire Risk Areas expand, SCE is evolving our Public Safety Power Shutoff program to help keep communities safe.*

SCE is also committed to improving customer communications to provide updates during events and help communities better prepare for an emergency.

Eligible customers can receive a rebate on backup batteries and generators that can help keep lights on, the fridge cold, Wi-Fi routers running and make sure their devices are charged until power is restored.

For more information on SCE's wildfire safety efforts, including PSPS, visit [sce.com/wildfire](https://www.sce.com/wildfire).

*Story credit: Taylor Hillo, ENERGIZED by Edison writer*

## SCE Resources Help Power Energy Savings

*From rate plan options and on-bill financing, to building improvement consulting services, to energy management programs and more, SCE offers solutions to help lower your business' energy costs and shrink your carbon footprint.*

Here's a look at some of the programs and services available to our customers:

### Rate Options and Financing Opportunities

- Use our **Rate Plan Comparison Tool** for a customized comparison of your current plan to other available plans so you can choose the least-expensive option based on your typical energy usage.
- To help you fund energy efficiency projects over time, check into our **on-bill financing program**. Through this program, you may qualify for loans to implement eligible measures and upgrades, then repay in monthly installments through your utility bill, with no interest or fees.
- In addition, the state-administered **GoGreen Financing™** program provides favorable financing options for eligible energy efficiency upgrades. With GoGreen, private financing companies offer attractive rates and terms on leases, energy service agreements and loans to upgrade your property's HVAC, windows, lighting, refrigeration, controls and more.

### Building Improvement Consulting Services\*

- For existing buildings, save up to 15% by participating in our **Retrocommissioning Program**, which provides free consultation services. To be eligible, your business must 1) be an SCE customer paying the California public goods charge on your utility bill, and 2) own or operate a commercial building that meets specified size, equipment, and system criteria.
- To extract maximum achievable energy savings from your HVAC system, turn to our **HVAC Optimization Program**. This program is built on service and installation work based on the highest HVAC industry standard practices, extensive contractor training and quality control, as well as comprehensive performance reporting.
- If you are ready to take your facilities and corporate energy management to the next level, we are here (in partnership with SoCalGas™) to help you implement smart, long-lasting energy management practices via the **Continuous Energy Improvement Program (CEI)**. At no cost to you, the CEI provides you with a dedicated energy expert to help assess, plan, implement, evaluate and modify your business' energy strategy. Over about two years, you will receive assistance in identifying incentive programs and ways to conserve through O&M.

\* Programs are funded by California utility ratepayers and administered by SCE under the auspices of the California Public Utilities Commission.

## Energy Management Programs

- To improve your ability to monitor, analyze and report your company's energy usage, sign up to use the **SCE EnergyManager**® suite of tools. With the knowledge and insight gained through this no-cost, powerful web-based application, you will have the means to more effectively manage your energy costs.
- Several **third-party programs** enable SCE business customers to contract with outside organizations (not affiliated with SCE) for energy efficiency projects. Options include (but are not limited to) the Agricultural Energy Efficiency Program, Higher Education Efficiency Performance, and the Multifamily Residential Direct Install Program.

For details on all of these resources and more, visit [sce.com/business](https://sce.com/business).

## Electronic Billing: Convenient Options to Help Manage Your Accounts

SCE's electronic billing options for business customers enable you to quickly access your bills, with features designed to meet your business' needs. In addition, using electronic billing helps reduce your organization's carbon footprint.

### Paperless Billing

With paperless billing, you receive your SCE invoices more quickly via an email with a direct link to the invoices. This option helps reduce the possibility of late fees while providing the benefit of enhanced security, since all invoices are stored behind SCE's secure portal. Paperless billing also allows you to access three years of invoices online, making it easier to find previous ones.

### E-Summary Billing

If you are already a summary-billed customer (meaning you have two or more service accounts on the same bill), you can elect to receive your monthly statements using e-summary billing. This provides all monthly billing and energy usage information in one spreadsheet, sent each month via a secure SharePoint site, which stores monthly statements for retrieval at any time.

E-summary billing provides a convenient option for customers with hundreds or thousands of service accounts – and you can enroll some or all of them.

### Electronic Data Interchange (EDI)

You also can receive your bill statements using EDI – a computer-to-computer exchange of your bill in a standard electronic format. We use a Value Added Network (VAN) for efficient, secure data transfer. You can access data files via the VAN within one to two hours of invoice generation.

Among its many benefits, EDI allows you to perform budget and trend analysis in a historical database with no data entry or paperwork required; expedite the payment approval process to avoid late payment charges; and upload information directly into accounting systems.

For more information on electronic billing, including how to enroll, visit [SCE's Business Electronic Billing Options](#) website page.