

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

1. Your amount due

Shows your total amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your Customer Account Number and/or Service Account Number to access your information.

3. Your account summary

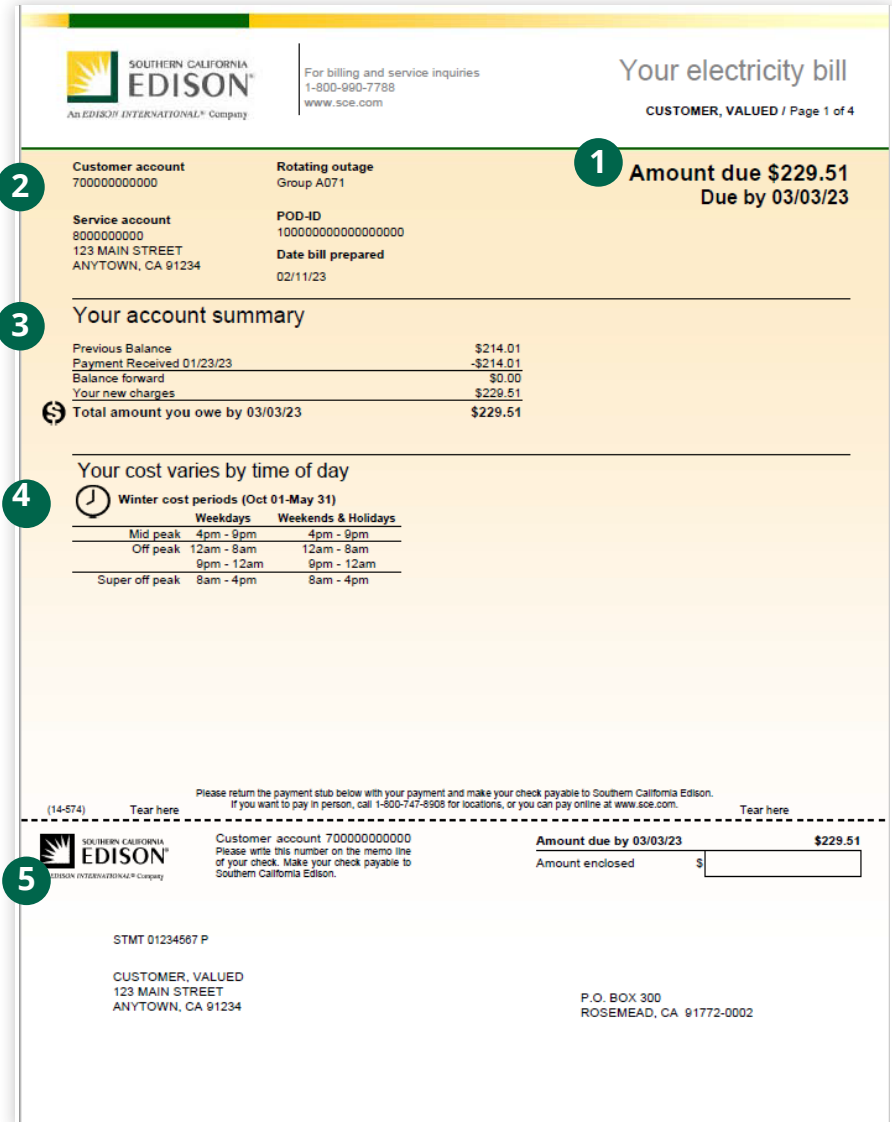
Shows your most recent account activity, including any payments, new charges, amount due, and due date.

4. Your cost varies by time of day

Time-Of-Use (TOU) rates vary based on the times of day and season shown in this chart. Your account is currently being served under one of SCE's Business TOU rate plans, which means you'll pay less when you're able to shift some of your business's energy usage to off-peak and super off-peak hours, when overall energy demand and costs are lower. For more information about TOU rates, visit [sce.com/rates](https://www.sce.com/rates).

5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your Customer Account Number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. Your business can save postage costs and help the environment by going paperless at [sce.com/ebilling](https://www.sce.com/ebilling) — it's fast, easy, and secure.



SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL Company

For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill
CUSTOMER, VALUED / Page 1 of 4

1 Amount due **\$229.51**
Due by **03/03/23**

2 Customer account: 700000000000
Rotating outage: Group A071

Service account: 8000000000
123 MAIN STREET
ANYTOWN, CA 91234
POD-ID: 100000000000000000
Date bill prepared: 02/11/23

3 Your account summary

Previous Balance	\$214.01
Payment Received 01/23/23	-\$214.01
Balance forward	\$0.00
Your new charges	\$229.51
Total amount you owe by 03/03/23	\$229.51

4 Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 6pm - 12am	12am - 8am 6pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

5 **SOUTHERN CALIFORNIA EDISON**
An EDISON INTERNATIONAL Company

Customer account 700000000000
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 03/03/23 **\$229.51**
Amount enclosed \$

STMT 01234567 P

CUSTOMER, VALUED
123 MAIN STREET
ANYTOWN, CA 91234

P.O. BOX 300
ROSEMEAD, CA 91772-0002

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

6. Ways to contact us

Lists our SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions at sce.com/FAQ.

7. Request a large print bill

We offer a version of your bill in large print. To start receiving a large print bill, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

Guides you to sce.com to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

CUSTOMER, VALUED / Page 2 of 4

6

Ways to contact us

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 韓国	1-800-626-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

7

Request a large print bill 1-800-655-4555

Important information

8

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123
	* Residential customers only

Electronic check processing
Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills
When is my bill past due? It is past due 20 days after the preparation date, which was 02/11/23.

- * Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- * Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- * For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?
0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating.

What is the Power Charge Indifference Adjustment (PCIA)?
The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. *Above market* refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills
If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/TCO/HCO to Voice	1-800-733-2929	1-800-535-3000
Voice to TTY/TCO/HCO	1-800-733-2922	1-800-535-3000
Speech-to-Speech Relay	1-800-534-7784	1-800-534-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 70000000000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 70000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/leaf or call (800) 205-8506.

Add this amount for EAF \$ _____ Select one box only and sign below for EAF:

Every Month One Month only

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact us or the California Public Utilities Commission (CPUC) for assistance.

12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to provide us with your new information.

14. Enroll in the Direct Payment program

If you would like to save time by having your monthly payments automatically deducted from your checking account, use this section to enroll in the Direct Payment program.

15. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

CUSTOMER, VALUED / Page 2 of 4

Ways to contact us

Customer service numbers	<i>Relay calls accepted</i>	Multicultural services	Correspondence:
General Services (U.S. & Canada)	1-800-655-4555	Cambodian / ខ្មែរ	1-800-843-1309
Payments, Extensions or Payment Options	1-800-950-2356	Chinese / 中文	1-800-843-8343
Emergency Services & Outages	1-800-611-1911	Korean / 韓文	1-800-626-3061
California Alternate Rates for Energy (CARE)	1-800-447-6620	Vietnamese / Tiếng Việt	1-800-327-3031
Energy Theft Hotline	1-800-227-3901	Spanish / Español	1-800-441-2233
Hearing & Speech Impaired (TTY)	1-800-352-6580		

Request a large print bill 1-800-655-4555

San Francisco, CA 94102
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	QuickCheck	1-800-950-2356
	Debit & credit card *	1-800-254-4123

*Residential customers only

Electronic check processing
Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills
When is my bill past due? It is past due 20 days after the preparation date, which was 02/11/23.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?
0.6% will be applied to the total unpaid balance if payment is not received due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating.

What is the Power Charge Indifference Adjustment (PCIA)?
The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. "Above market" refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

11 Disputed bills
If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:
Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/TCO/HCO to Voice	1-800-733-2929	1-800-535-3000
Voice to TTY/TCO/HCO	1-800-733-2922	1-800-535-3000
Speech-to-Speech Relay	1-800-534-7784	1-800-534-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

13 Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT #	
CITY	STATE	ZIP CODE	
TELEPHONE #	E-MAIL ADDRESS		

14 Direct Payment (Automatic Debit) Enrollment: 700000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

15 Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/leaf or call (800) 205-8506.

Add this amount for EAF \$ _____ Select one box only and sign below for EAF:

Every Month One Month only

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

16. Your usage, by time of day

This graph shows the amount of energy you used (in kilowatt-hours) by the peak period, during the billing cycle. We made the highest-cost bar darker, so it's easier to find.

17. Average cost of energy, by time of day

Shows the average cost (per kilowatt-hour) of the energy you used during each peak period. Costs are rounded up and include delivery and generation charges. To view all charges and credits, refer to the **Details of your new charges** section.

18. Your total energy costs, by time of day

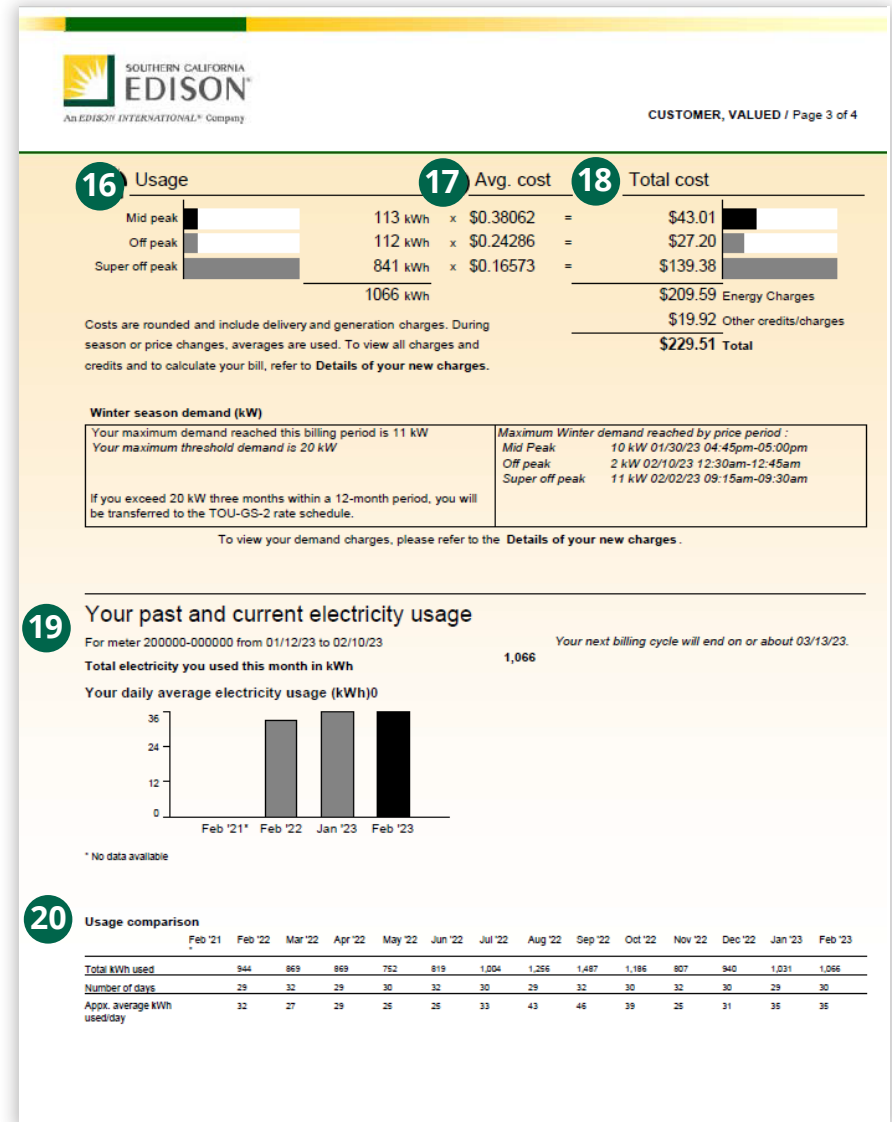
Multiplies your energy usage by the average cost of energy for a "snapshot" of your total cost of energy (by time of day). Other credits/charges include any costs that do not vary by time of day. For a full view of all credits and charges used to calculate your bill, refer to the **Details of your new charges** section.

19. Demand table

This table includes all demand-related information. The left side of the table shows the highest demand reached during the billing period as well as other information, such as demand thresholds or reactive demand, depending on your rate. The right side of the table shows the maximum demand reached for each TOU period. For more information about demand, visit [sce.com/demand](https://www.sce.com/demand).

20. Compare your monthly energy usage

Compare the amount of energy you use from month to month. This can help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account at [sce.com](https://www.sce.com).



SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL Company

CUSTOMER, VALUED / Page 3 of 4

16 Usage	17 Avg. cost	18 Total cost
Mid peak	113 kWh x \$0.38062 =	\$43.01
Off peak	112 kWh x \$0.24286 =	\$27.20
Super off peak	841 kWh x \$0.16573 =	\$139.38
1066 kWh		\$209.59 Energy Charges
		\$19.92 Other credits/charges
		\$229.51 Total

Costs are rounded and include delivery and generation charges. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Winter season demand (kW)	
Your maximum demand reached this billing period is 11 kW	Maximum Winter demand reached by price period:
Your maximum threshold demand is 20 kW	Mid Peak 10 kW 01/30/23 04:45pm-05:00pm
	Off peak 2 kW 02/10/23 12:30am-12:45am
	Super off peak 11 kW 02/02/23 09:15am-09:30am

If you exceed 20 kW three months within a 12-month period, you will be transferred to the TOU-GS-2 rate schedule.

To view your demand charges, please refer to the **Details of your new charges**.

19 Your past and current electricity usage

For meter 2000000-000000 from 01/12/23 to 02/10/23 Your next billing cycle will end on or about 03/13/23.

Total electricity you used this month in kWh **1,066**

Your daily average electricity usage (kWh)

Month	Daily Average Usage (kWh)
Feb '21	~30
Feb '22	~30
Jan '23	~30
Feb '23	~30

* No data available

20 Usage comparison

	Feb '21	Feb '22	Mar '22	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22	Jan '23	Feb '23
Total kWh used	944	869	869	752	819	1,004	1,256	1,487	1,186	807	940	1,031	1,066	
Number of days	29	32	29	30	32	30	29	32	30	32	30	29	30	
Appx. average kWh used/day	32	27	29	25	25	33	43	46	39	25	31	35	35	

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

21. Your rate and billing period

Shows the name of the TOU rate under which your account is currently being served and the dates of the current billing period. You can use our Rate Analyzer tool to compare rates and find out if your business may benefit from a different rate plan at [sce.com/ratetool](https://www.sce.com/ratetool).

22. Delivery charges

Shows the itemized cost of delivering your electricity.

23. Generation charges

Shows the itemized cost of generating your electricity.

24. Details of your charges

Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.

25. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.

<p>21 Details of your new charges Your rate: TOU-GS-1-E Billing period: 01/12/23 to 02/10/23 (30 days)</p> <p>22 Delivery charges - Cost to deliver your electricity Energy-Winter</p> <table border="0"> <tr><td>Mid peak</td><td>113 kWh x \$0.15467</td><td>\$17.48</td></tr> <tr><td>Off peak</td><td>112 kWh x \$0.11732</td><td>\$13.14</td></tr> <tr><td>Super off peak</td><td>841 kWh x \$0.09984</td><td>\$83.97</td></tr> <tr><td>Wildfire fund charge</td><td>1,086 kWh x \$0.00530</td><td>\$5.85</td></tr> <tr><td>DWR adjustment</td><td>1,086 kWh x -\$0.00208</td><td>-\$2.22</td></tr> <tr><td>Customer charge</td><td>30 days x \$0.48800</td><td>\$14.04</td></tr> <tr><td>3 phase service chg</td><td></td><td>\$1.38</td></tr> </table> <p>23 Generation charges - Cost to generate your electricity SCE Energy-Winter</p> <table border="0"> <tr><td>Mid peak</td><td>113 kWh x \$0.22596</td><td>\$25.53</td></tr> <tr><td>Off peak</td><td>112 kWh x \$0.12552</td><td>\$14.06</td></tr> <tr><td>Super off peak</td><td>841 kWh x \$0.08589</td><td>\$55.41</td></tr> </table> <p>Other charges or credits</p> <table border="0"> <tr><td>Fixed recovery charge</td><td>1,086 kWh x \$0.00070</td><td>\$0.75</td></tr> </table> <p>Subtotal of your new charges \$229.19 State tax 1,086 kWh x \$0.00030 \$0.32 Your new charges \$229.51</p>	Mid peak	113 kWh x \$0.15467	\$17.48	Off peak	112 kWh x \$0.11732	\$13.14	Super off peak	841 kWh x \$0.09984	\$83.97	Wildfire fund charge	1,086 kWh x \$0.00530	\$5.85	DWR adjustment	1,086 kWh x -\$0.00208	-\$2.22	Customer charge	30 days x \$0.48800	\$14.04	3 phase service chg		\$1.38	Mid peak	113 kWh x \$0.22596	\$25.53	Off peak	112 kWh x \$0.12552	\$14.06	Super off peak	841 kWh x \$0.08589	\$55.41	Fixed recovery charge	1,086 kWh x \$0.00070	\$0.75	<p>24</p> <p>Your Delivery charges include:</p> <ul style="list-style-type: none"> \$17.95 transmission charges \$87.51 distribution charges \$0.10 nuclear decommissioning charges \$18.39 public purpose programs charge \$4.69 new system generation charge <p>Your Generation charges include:</p> <ul style="list-style-type: none"> -\$0.02 competition transition charge \$9.30 power charge indifference adjustment (PCIA) <p>Your overall energy charges include:</p> <ul style="list-style-type: none"> \$2.12 franchise fees <p>Additional information:</p> <ul style="list-style-type: none"> Service voltage: 208 volts
Mid peak	113 kWh x \$0.15467	\$17.48																																
Off peak	112 kWh x \$0.11732	\$13.14																																
Super off peak	841 kWh x \$0.09984	\$83.97																																
Wildfire fund charge	1,086 kWh x \$0.00530	\$5.85																																
DWR adjustment	1,086 kWh x -\$0.00208	-\$2.22																																
Customer charge	30 days x \$0.48800	\$14.04																																
3 phase service chg		\$1.38																																
Mid peak	113 kWh x \$0.22596	\$25.53																																
Off peak	112 kWh x \$0.12552	\$14.06																																
Super off peak	841 kWh x \$0.08589	\$55.41																																
Fixed recovery charge	1,086 kWh x \$0.00070	\$0.75																																
<p>25 Things you should know</p> <p>Fixed Recovery Charge SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.</p> <p>DWR Adjustment This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.</p>																																		

This document provides details for a standard non-residential electric bill — your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.