

Please visit us at www.sce.com

Be Aware of Potential Payment Scams

- All SCE customers are advised to be aware of potential payment scams.
- We do not have a disconnection department and an SCE agent will not call you to demand payment over the phone.
- We do not request or accept prepaid cards (like money-pack), cryptocurrency (like Bitcoin) or payment apps (like Cash-App, Zelle or Venmo).

To learn more go to sce.com/scamalert

See a Downed Power Line? Call 911

Stormy weather can cause power lines to fall, creating hazards by electrifying puddles, wet grass, and the surrounding area. Don't approach or touch anyone or anything in contact with a downed power line.

Get the Financial Assistance You Need

While temporary COVID-19 emergency response measures have ended, our commitment to our customers will never change. We know the past year has been hard for many of our customers. We're here to help with a variety of assistance options to continue to support you.

Learn more at sce.com/findsupport

Be Prepared for Outage Emergencies

If your home or business is located in an area designated as a Tier 2 or Tier 3 high fire risk zone, you may want to consider adding a power station or a portable generator to your emergency preparedness plans. These devices may provide backup power for your personal electronics such as a cell phone, computer, or other important household appliances such as refrigerators, lighting, garage door opener and medical devices which helps you to be more prepared for an outage or other emergency. Rebates are available for the purchase of qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at sce.com/rebates.

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit cpuc.ca.gov/firethreatmaps/.

Public Safety Power Shutoffs

- Public Safety Power Shutoffs are a tool of last resort that is used to protect our communities from the threat of significant wildfires.
- We are working to reduce the number of customers affected by PSPS and decreasing the length of time they are without power. We continue to install more insulated power lines and are improving our operations to safely keep the lights on for as many customers as possible.
- To stay informed during PSPS events, sign up for PSPS alerts at sce.com/psps.

Enroll to Live a Little Greener

SCE provides clean energy choices for homeowners, renters, and businesses looking for renewable energy options without upfront investments, on-site panel installations, building modifications or ongoing maintenance. Visit sce.com/greenrate or sce.com/commrenew

Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically-powered medical equipment or other qualifying medical devices, you may be eligible for our Medical Baseline Allowance program.

This program provides an additional 16.5 kilowatt hours (kWh) of electricity per day. Provided at the lowest baseline rate, this helps offset the cost of operating the medical equipment and prioritizes critical alerts and notifications if outages occur, including Public Safety Power Shutoffs.

A Medical Professional's Signature Is Now Required (E-signature Option Available)

All applications received after the end of Consumer Protections on June 30 will require the signature of a medical professional*. For online applications, you can enter their email address and we will contact them for their electronic signature to approve your application. Please alert them that they will be receiving an email from SCE.

* Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).

To learn more, apply online or download an application please visit sce.com/medicalbaseline or call **1-800-655-4555**.


NOTES: All customers who depend upon electrically-operated medical equipment should be prepared at all times with a back-up plan or power system to ensure their health and welfare during outages. SCE does not provide back-up generation. Devices used for therapy but not medically required for sustaining life do not qualify for this program.

* For Santa Catalina Island gas customers, the standard Medical Baseline Allocation will be 0.822 therms per day.

Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit sce.com/disastersupport for information about consumer protections, programs and services SCE has available.

Proposition 65 Warnings

 **WARNING:** The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation:** Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles:** SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures:** SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Edison Scholars STEM Scholarships

Edison International, the parent company of Southern California Edison, is offering \$40,000 scholarships to 30 high school seniors that want to make a difference in the world by studying science, technology, engineering or math (STEM) in college.

Students must be passionate about making the world a better place, have at least a 3.0 GPA, plan to pursue a STEM major, and live in SCE's service territory. Learn more at edison.com/edisonscholars. Applications must be submitted by December 13.

Disclaimer: The Edison Scholars program is funded by Edison International shareholders, not from SCE customers' electric bills. Dependents of Edison International and SCE employees or retirees are not eligible.

Privacy Notice

SCE protects your privacy, data and energy usage information. We never sell your information. Your information will be shared only if needed to provide you with utility services, or as required by law or authorized by you. For more information, please visit:

www.sce.com/privacynotice

SCE Workers May Inspect Electricity Meters at Any Time

Our field employees are required to randomly access and inspect the operation of Southern California Edison-owned equipment providing your home with electricity service. You can help by keeping the area around the Edison SmartConnect® meter clear of debris and obstacles.

Is Your Water Heater Safely Strapped In?

You and your household members may face a serious threat of fire, explosion, or electrocution if your water heater overturns or suffers damage to electrical wiring or plumbing during a disaster, such as an earthquake.

For that reason, California law requires that all water heaters must be braced, anchored, or strapped to avoid falling during an emergency situation.

To safely secure your water heater and to comply with California's safety requirements, have a licensed professional install an approved restraint kit to your water heater. Kits may be found at your local hardware or home improvement store.

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