

Fun & Safe Kite Flying



Flying kites near power lines and electrical facilities is dangerous and can disrupt electric service if kites get tangled in power lines. Here are a few tips to help you fly your kite safely:

- ▶ Fly kites only in open areas where there are no overhead power lines or electric facilities.
- ▶ Never attempt to remove a kite or anything caught in power lines.
- ▶ Avoid flying kites made with metallic wires or parts.
- ▶ While flying your kite, keep strings, wooden and paper parts completely dry.
 - ▶ Never fly kites near television and radio antennas or satellite towers.
 - ▶ If a kite, a toy or metallic balloon gets caught in power lines or ends up in an electrical facility, immediately report the incident by calling SCE at **1-800-611-1911**.

Parents and guardians should accompany children to ensure their safety when flying kites.

For more safe and fun kite flying tips, please visit www.sce.com/kitesafety.

Volar papalotes cerca de líneas de alto voltaje e instalaciones eléctricas es muy peligroso y podría afectar el suministro eléctrico si entraran en contacto. Preserve su seguridad y la de su familia con estos consejos:

- ▶ Vuele su papalote en áreas abiertas lejos de cables de alta tensión e instalaciones eléctricas.
- ▶ Nunca trate de recuperar un papalote ni ningún otro objeto que se haya enredado en cables de alta tensión.
- ▶ Evite usar papalotes que tengan piezas o cables metálicos.
- ▶ Al volar su papalote, asegúrese de que las cuerdas y las piezas de papel y madera estén totalmente secas.
- ▶ Nunca vuele su papalote cerca de antenas de televisión y radio o torres satelitales.
- ▶ Si un papalote, un juguete o un globo metalizado fueran a parar a líneas de alto voltaje o a una instalación eléctrica, reporte el incidente de inmediato llamando a SCE al **1-800-611-1911**.

Los padres y encargados deben acompañar y ayudar a los niños al volar sus papalotes sin peligro en áreas seguras.

Para más consejos a la hora de volar papalotes, visite www.sce.com/kitesafety.

¿Está pasando apuros económicos?

El Fondo de Ayuda para la Energía puede ayudarle

Si se encuentra pasando verdaderos aprietos económicos, podría calificar para el Fondo de Ayuda para la Energía (EAF por sus siglas en inglés), un programa especial de Ayuda y Socorro Tarifario financiado por los clientes de SCE.

Una vez durante un período de 12 meses, usted puede recibir hasta \$150 para el pago de su factura eléctrica de SCE en base al dinero que deba. A fin de calificar para EAF debe ser cliente de SCE, la factura eléctrica debe estar a su nombre y para su residencia principal y sus ingresos familiares deben estar dentro de ciertas pautas.

Para solicitar EAF y más detalles y restricciones o bien para entregar una contribución al fondo, llame a SCE al **800-205-8596** o visite www.sce.com/eaf.

Nota: los fondos del programa son limitados y están disponibles hasta que se agoten.

Medical Baseline Savings Especially For You

SCE's Medical Baseline program can lower your bill by providing an additional 16.5 kilowatt-hours (kWh) per day energy usage — at the lowest current rate — for SCE customers with a household member who has been determined by a licensed physician to be:

- ▶ **dependent on life-support devices;**
- ▶ **dependent on electric-powered mobility equipment;**
- ▶ **paraplegic, hemiplegic, quadriplegic;**
- ▶ **diagnosed with multiple sclerosis or scleroderma;**
- ▶ **medically dependent on specific heating and/or cooling temperatures.**

Also, in the event of a mandatory power outage or rotating outages, SCE will make its best effort to notify all Medical Baseline customers prior to the outage. However, customers should arrange for an independent back-up power system during electrical outages.

To apply, get program details and restrictions, or for a list of approved medical equipment, please call **800-684-8123** or visit www.sce.com/medicalbaseline.

A Word from the Arborist

About Safe Tree Trimming

Before you take out your pruners or power saws to trim or remove trees growing into or near power lines, SCE recommends that you consider using a licensed and qualified, line-clearing arborist who can do the job safely.

But, if you plan to do the work yourself, and the trees are within 10 feet of a power line, please contact SCE several days ahead of time. We'll work with you to make the area safe for tree trimming and help prevent accidental contact with a power line.

Remember

Look up and live! Do not trim or remove trees or branches that touch or are close to power lines. And never get closer than 10 feet to a power line with any metal tools, the ladder or your body!

If you see a potential hazard with trees and power lines, please call us at **800-640-3652**.

For additional safety tips on caring for your trees and garden, please visit www.sce.com/treesafety.

In a Budget Crunch? Try the Energy Assistance Fund

You may qualify for the Energy Assistance Fund (EAF), a special Rate Relief program, designed to help pay your electric bill if you find yourself in a tight financial spot.

You can receive up to \$150 toward your power bill once during a 12-month period. To qualify for this program you must be a current SCE customer, the electric bill must be in your name and for your primary residence, and your total household income must fall within specific income guidelines.

For more details and restrictions, and to apply or contribute to the EAF, please call SCE at **800-205-8596** or visit www.sce.com/eaf.

David Meekhof
Troubleman

