

View and Pay Your Electric Bill Online

Looking for a faster, more convenient way to receive and pay your monthly electric bill? Enroll in SCE's free **My Account** service, which allows you to manage your account(s) online at SCE.com.

My Account gives you 24-hour access to your account(s) from any computer, and puts three years of usage history at your fingertips.

Once you've signed up for **My Account**, you can easily receive and pay your electric bill with **Online Billing & Payment**.

With customer safeguards in place, this free, online service will help you stay on top of your bills while eliminating excess paper waste. Select from the following options:



- **Online Billing** lets you save time while doing something good for the environment. You can view your bill online and access your account history without receiving a paper bill.
- **Online Payment** offers you the convenience of paying online, any time of day, seven days a week. You'll save on postage, too.
- **Direct Payment** automatically deducts your payment from your checking account each month, letting you stay focused on your home or business.

Simply visit www.sce.com/mybill to sign up for the plan that's right for you.

Power Line Safety and You

At SCE, the safe and reliable delivery of electricity is our top priority year-round. To ensure your own safety while helping to keep the lights on in your community, keep these safety tips in mind:

Remember the 10-Foot Rule. Keep yourself and all items at least 10 feet away from power lines and electrical facilities to avoid contact with energized equipment.

Call 811. At least two business days before any digging or landscaping project in and around your yard, call 811. Through this free service, SCE will arrange for an expert to visit the property and mark the location of any underground utility equipment near where you will be working.

Look Out for Energy and Metal Theft. Stealing electrical wires or tampering with equipment to use un-metered electricity is not only a serious crime – it can be deadly. If you are aware of, or see anyone tampering with electrical wires, meters, or facilities, please contact SCE immediately at **1-800-655-4555**.

To learn more about power line safety and how you can help keep your community safe, please visit www.sce.com/powerlines.

Just in Time for a Friendly Reminder

Many of us know someone – such as elderly parents, relatives or friends – who may have difficulty remembering to pay the electric bill on time. Whatever the circumstance, a free Friendly Reminder Notification might help prevent unnecessary disconnections* of a customer's electric service.

SCE customers can designate someone to be notified in the event their service is to be disconnected because of a past due bill. Designated persons are not responsible for paying the bill, but they can provide an extra reminder when the bill payment is due. To enroll, call **1-800-684-8123**, or for complete details, visit www.sce.com/reminder.

**A Friendly Reminder Notification does not stop electric service from being disconnected if the bill is not paid on time.*

Not Seeing Eye-to-Eye With Your Bill?

If you believe the amount you have been billed is incorrect, call the customer service phone number at the top of your bill to request an explanation. We will be happy to look into your concerns.

Solar Rooftop Now Powering Southern California

In December, we announced the completion of the first of our proposed 150 solar photovoltaic installations on Southern California commercial rooftops. The project, which uses photovoltaic cells that convert sunlight into electricity, could eventually cover two square miles of existing commercial roofs with 250 megawatts of peak generating capacity.

During recent months, we fitted a 600,000-square-foot distribution warehouse roof in Fontana with 33,700 advanced thin-film solar panels, making it the largest single rooftop solar photovoltaic array in California. The facility, selected as our



first installation site for this project, now generates enough power during peak output conditions to meet the needs of approximately 1,300 homes in the Inland Empire, which is one of the fastest growing areas in our service territory.

The solar panel installation helps reduce greenhouse gas emissions, capitalizes on unused rooftop space, and utilizes existing distribution lines to carry clean power from the sun directly to our customers.

To learn more about solar energy and our latest solar projects, visit www.sce.com/solar.

Make a Voluntary Contribution Today For a Cleaner Tomorrow

How can you help the nation's most populous state become a more environmentally friendly place to live and work? Simply make a voluntary contribution toward technologies that will capture greater amounts of renewable energy from such resources as the sun, wind, biomass, and geothermal formations.

Your contribution will help California meet its goal of generating more renewable energy, and help educate consumers about the benefits of investing in renewable energy today for a cleaner environment tomorrow.

To make your voluntary contribution, enclose a check for any amount, payable to the **Renewable Resource Trust Fund**, in the return envelope with your bill payment. Upon receipt, we will forward your contribution to the California Energy Commission, which administers this fund. Or you can mail your contribution to the California Energy Commission, Renewable Resource Trust Fund, P.O. Box 944295, Sacramento, California 94244-2950. For more information, please call **800-555-7794**, or visit www.sce.com/cecfund.

Improve Your Home's Energy Efficiency

We invite you to take our free Home Energy Efficiency Survey, a home energy audit that can tell you how to begin saving on your monthly bill immediately and what simple steps you can take to save even more money in the future.

Participating in the survey will provide you with helpful information about your energy usage. You will receive an analysis of how and when you use your major appliances, and an evaluation of your lighting, heating and cooling systems and thermostat settings. You'll also be able to learn about rebates, incentive offers, and valuable savings tips tailored to your home.

It's easy to participate in the free Home Energy Efficiency Survey:

- Visit www.sce.com/homesurvey to take the survey online;
- Call **1-800-278-8585** to request a copy of the survey by mail or to schedule an appointment to take the survey by phone or at your home.

Celebrating Black History Month

Each February, SCE joins the nation in celebrating Black History Month. We recognize people of African descent who have made significant impacts in science, technology and the electric industry. We celebrate their work and salute their contributions.

SCE honors their vision and intelligence through a series of company and employee-sponsored events in the community.

Visit our showcase of inspirational African American inventors on our Web site at www.sce.com/blackhistorymonth.

Afarah Board, SCE employee

