

## We're Here to Help

Times are tough. In these challenging economic times, many customers are looking for ways to save money. SCE can help.

Find out if you qualify for these helpful programs offered by SCE:

- **Payment Arrangements and Extensions** – If you are having difficulty paying your SCE bill, contact us to request a payment extension. We can also help you work out a more flexible payment arrangement. **(800) 950-2356**
- **Family Electric Rate Assistance (FERA)** – If you have three or more individuals in your household, and you exceed your baseline electricity usage by over 30 percent, you can receive a discount on your energy bill by meeting the program's income requirements. **(800) 447-6620**
- **Level Pay Plan** – Let SCE help you plan and budget your funds more efficiently by dividing the total energy charges over a 12-month period on your SCE bill into equal monthly payments. **(800) 434-2365**
- **Medical Baseline** – If you use electrically-powered medical equipment, or if you have specific medical conditions that require electricity, your household may qualify for an additional baseline energy allowance to help manage your energy costs. **(800) 684-8123**

For details on eligibility and income requirements for these helpful SCE programs, please visit [www.sce.com/billhelper](http://www.sce.com/billhelper), or contact us toll-free at the phone numbers provided. These programs are funded by California utility ratepayers and administered by SCE under the auspices of the California Public Utilities Commission.

## Dial 2-1-1 for Free Information

Did you know that you can get free information on finding help and referrals for job training, health care or housing – just by dialing 2-1-1? While services that are offered through 2-1-1 vary from community to community, 2-1-1 provides callers with information and referrals to community programs and services for every day needs and in times of crisis, such as the following:

- Employment services – job placement, vocational skills training and more
- Financial and public assistance programs
- Housing assistance and emergency shelter programs
- Health care services and medical insurance programs
- Information on food banks and hot meal centers
- Senior services – case management, meals delivered to your home, senior centers and more
- Transportation services
- Services and support for individuals with disabilities

This information is provided for information purposes only. The 2-1-1 service is available in most counties in California. SCE does not endorse and is not a participating agent in these programs.

## SCE's Energy Management Assistance Program Can Help You Replace Appliances for Free

One way to reduce your household electric bill is to make your home more energy-efficient. Through SCE's Energy Management Assistance (EMA) program, you may be eligible to replace your inefficient appliances, such as refrigerators, light bulbs and more with energy-efficient models that will help lower your electric bills. Best of all, the EMA program covers all costs for the purchase and installation of new energy-efficient appliances and services for income-qualified customers.

Maximum Household Income (Effective as of June 1, 2010)	
Persons per Household	Total Combined Annual Income
1-2	up to \$31,300
3	up to \$36,800
4	up to \$44,400
5	up to \$52,000
6	up to \$59,600
Each additional person	\$7,600

To learn more about the EMA program, please call us at **(800) 736-4777**. Or, visit us online at [www.sce.com/emahelp](http://www.sce.com/emahelp).

The EMA program is funded by California utility ratepayers and administered by SCE under the auspices of the California Public Utilities Commission. Please note that not all services may be available in all areas.

## CFLs – Install CFLs Today and Save

With household expenses going up, wouldn't it be nice to see your monthly electric bill go down? SCE reminds you to use CFLs (compact fluorescent light bulbs) for savings on your monthly electric bills. Begin replacing bulbs today and start saving right away. It's easy. And, you'll also help protect our environment by reducing greenhouse gas emissions.



Energy-efficient ENERGY STAR<sup>®</sup> qualified CFLs last up to 10 times longer than incandescent bulbs, and use up to 75 percent less electricity. That means you'll need to change bulbs less frequently.

For every incandescent bulb you replace with a CFL, **you can save up to 85¢ per month**. In an average home with 50 lighting sockets, you could save up to **\$42.50 per month just by switching to CFLs**.

CFLs come in a variety of shapes, sizes and styles, including those that are dimmable and have multiple brightness levels. It's important to learn the facts about CFLs and their proper disposal. Learn more at [www.sce.com/CFL](http://www.sce.com/CFL).

## New Infrastructure Will Deliver More Clean, Renewable Energy to the Region

SCE is investing to bring cleaner, renewable energy to Southern California. Our new transmission infrastructure project, when completed, will be capable of delivering enough clean wind and solar energy to serve about 3 million homes in our region.

At a ceremony in May marking completion of the first phase of SCE's Tehachapi Renewable Transmission Project (TRTP), Gov. Arnold Schwarzenegger lauded TRTP as the first major transmission project in California to be constructed specifically for accessing a renewable-rich resource area. Working hand-in-hand with our state's visionaries and with Gov. Arnold Schwarzenegger, we are making California a world leader in renewable energy, green jobs and environmental protection.

Bringing renewable energy from distant wind and solar resources to the cities where we live and work also helps California meet its goals for a clean, green energy future.

The project is another example of SCE leading the way as the nation's biggest purchaser and provider of renewable energy. Last year, about 17 percent of the energy we delivered came from renewables.

Soon, SCE customers will be using even more renewable energy to power homes, businesses and electric vehicles across the region. Our Tehachapi Renewable Transmission Project is designed to help make this possible.

To learn more, visit [www.sce.com/tehachapi](http://www.sce.com/tehachapi).

## Looking Out For Your Meter Reader

Each month, SCE meter readers visit customers' homes to measure electricity consumption and to ensure an accurate reading of electric bills. With your cooperation, our meter readers can complete their jobs quickly and safely. In September 2009, SCE began installing smart electric meters and by the end of 2012, SCE will complete approximately 5 million installations throughout SCE's 50,000 square-mile service territory. Customers with smart meters installed can expect to see less regular visits by SCE meter readers over time.

Regardless of whether you currently have a traditional meter or smart meter installed, here are two tips for helping your meter reader so he or she can go home safely at the end of each work day.

**Keep the area around your electric meter clear** of safety hazards such as debris, toys, hoses, gardening tools, equipment, and overgrown vegetation, as well as bee and wasp nests. Eliminating these hazards can help protect your household members, too.

**Keep dogs confined** and provide safe access to your property on the date of your meter reading (it's listed on the first page of your electric bill). Even if your dog is lovable and friendly, he or she may become defensive or aggressive toward strangers.

If you cannot accommodate our meter reader with safe access on your meter reading date, please call SCE at **(800) 655-4555** to make other arrangements. Learn more at [www.sce.com/meterreader](http://www.sce.com/meterreader).

## SCE in Your Community: Announcing the Winners of Edison Challenge Environmental Science Competition

SCE believes that educating our young people is essential to the well-being of our communities. To help ensure that students in the region gain the math and science skills needed to succeed in a competitive job market, we participate in the Edison Challenge, an environmental science competition co-sponsored by Edison International, the parent company of SCE, and the University of Southern California (USC). Edison's support for the program is sponsored by the shareholders of Edison International, and not by SCE customers, and each year, the event brings together dozens of teams of middle school and high school students and teachers.

This year, Santa Monica High School and Medea Creek Middle School are the first-place winners, selected from 67 teams who submitted original science projects related to energy and the environment. Hundreds of students, parents and teachers attended the awards ceremony at the California Science Center in Los Angeles.

Santa Monica High School's team took first place for its Teach and Test program, measuring the bacteria levels at three ocean sites every week for the past year and reporting findings.

Medea Creek Middle School from Oak Park won for its project on "energy vampires" to raise awareness of energy wasted by electrical devices in "off" mode but that are still plugged in.

Second-place winners in the competition were Oak Park High School in Oak Park and Amargosa Creek Middle School in Lancaster. Other finalists receiving honors and awards were three other teams from Oak Park High School in Oak Park, Gabriellino High School in San Gabriel, and Ventura High School in Ventura. Eastshore Elementary School in Irvine, Roosevelt Middle School in Compton, Will Rogers Middle School in Lawndale, Hillview Middle School in Whittier and a second team from Medea Creek Middle School also received awards as finalists in the competition.

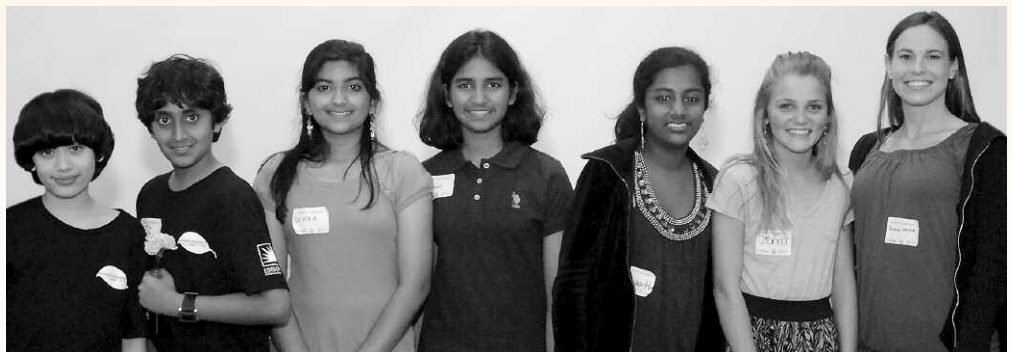
Teachers from the 11 teams selected as finalists were awarded stipends ranging from \$150 to \$500, and each will receive a laptop computer for their classroom. In addition, teachers participating in the Edison Challenge also attended science workshops, which focused on renewables and other energy-related topics.

Edison International partnered with the USC Wrigley Institute for Environmental Studies, housed within USC College of Letters, Arts & Sciences, to create the Edison Challenge in 2006. The company provided \$1 million to fund the program over four years.

For information about the Edison Challenge and this year's participants and projects, visit [www.sce.com/edisonchallenge](http://www.sce.com/edisonchallenge).



**Santa Monica High School** Stuart Hemphill, SCE's senior vice president, Power Procurement; Santa Monica High School students Daniel Franco, Kou Collins, Devany Garcia, Celina Stilphen, Katie Rowbottom and Benjamin Kay (teacher advisor); Howard Gillman, Dean, USC College of Letters, Arts & Sciences.



**Medea Creek Middle School** Medea Creek Middle School students Russell Tagawa, Tujare Jois, Devika Chandramohan, Shruti Aggarwal, Maya Halthore, Jianna Zeola and Sharon Lavene (teacher advisor).